

## RESIZE

- My bracelet is too big  
 My bracelet is too small

My snug wrist measurement is:

\_\_\_\_\_ inches

*We'll add the correct length for a comfortable fit.*

I wear this bracelet with a:

Standard Tag



Tag with Rings



*\*If your medical ID tag is removable, please take it off your bracelet.*

## REPAIR

Please repair the following:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

## EXCHANGE

I would like to exchange this item for:

\_\_\_\_\_

## RETURN FOR REFUND

Funds will be credited to the payment type used on the original order.

*\*Engraved items are not eligible for exchange or refund.*

## ORIGINAL ORDER INFORMATION

Your Name: \_\_\_\_\_ Order Number (if known): \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Daytime Phone Number: \_\_\_\_\_

Please send your jewelry in a PADDED MAILER to:

Lauren's Hope  
1425 Swift St.  
Suite 100

North Kansas City, MO 64116

*\*Lauren's Hope is not responsible for lost or damaged incoming shipments. We encourage you to track or insure your package.*

### U.S. CUSTOMERS

- Repair within 6 months of purchase  
(No return shipping/handling charge) **\$0.00**
- 1st Resize within 6 months of purchase or exchange  
(With return USPS First Class Shipping) **\$7.95**
- Any Repair or Resize after 6 months of purchase  
(With return USPS First Class Shipping) **\$22.95**

### INTERNATIONAL CUSTOMERS


- Repair within 6 months of purchase  
(No return shipping/handling charge) **\$0.00**
- 1st Resize within 6 months of purchase  
(With return International USPS First Class Shipping) **\$20.00**
- Any Repair or Resize after 6 months of purchase  
(With return International USPS First Class Shipping) **\$35.00**


By submitting this form, you authorize Lauren's Hope to charge applicable service and shipping fees to the credit card associated with your original order.  
If this card has expired or you wish us to use another card, please provide your payment information below.

### PAYMENT INFORMATION


I have enclosed a check

Call my daytime phone number for credit card info: \_\_\_\_\_  
*Daytime phone number*

 1.800.360.8680

 8am to 4:30pm (CST)  
Monday-Friday

 info@laurenshope.com

 1425 Swift St.  
Suite 100  
North Kansas City, MO 64116

*\*Please note, return shipping takes place after the item has been received by Lauren's Hope and accordingly processed and paid in full (when applicable). Return shipment can take up to 5 business days after we receive the item. Promo Codes are not valid for exchanges, repair/resize fees, or return shipping.*